

Figure 1

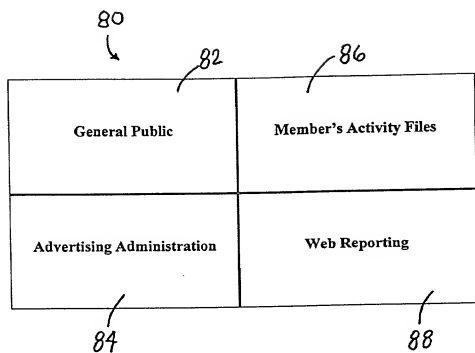


Figure 2

CONTACT ACTIVITY FILE

Name:	John and Susan Rand
Address:	4 Trap Falls Road
City:	New Canaan
State:	Connecticut
Zip Code:	06840

310

MORTGAGE	<< Edit >>		
Principal:	\$250,000.00	Monthly Payment:	\$2,500.00
Interest Rate:	9%	Start Date:	07/13/00
Term:	30	Taxes:	\$3,800
Type:	Fixed	Assessment:	\$250,000
Lender:	World Lending and Savings Bank		

320

CHECKLISTS		SAVINGS TO DATE	
Move to: >	Move from: >	Total:	\$3,532
Phase 2	Phase 5	Interior:	\$2,287
		Exterior:	\$1,245

330

CURRENT REQUESTS		
Vendor	Status	Savings
GE Appliances	Order placed - 09/14/2000	\$150
United Van Lines	Order placed - 08/22/2000	\$3000
Duct Doctors	Info Only - 07/28/2000	TBD
Twin Painting	Quote - 07/28/2000	TBD

340

MY REMINDERS	<< Add >>	
Event	Event Date	Reminder Date
My Anniversary	06/25/00	06/15/00
Call travel agent	07/03/00	Not Selected
Timmy's Birthday	08/20/00	08/15/00

350

HOME IMPROVEMENTS	<< Add >>		
Project	Vendor	Date	Savings
Kitchen cabinets	The Cabinet Company	09/30/00	\$75
Remodel bathroom	ABC Remodeling	08/26/00	\$1,000
Landscaping	Steve's Landscaping	07/14/00	\$125
Build deck	Decks, Patios & More	07/01/00	\$400

360

SETTLEMENT DOCUMENTS		
Document Name	Date	View
HUD	07/11/00	Download: HUD (PDF:256K)
Closing Doc	07/11/00s	Download: PDF (PDF:238K)

370

Figure 3

400

Vendor Info	Policy
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404 406

410

Vendor No.: 3SAVON

Vendor: William Raveis Office: 860 493-1447	
Market: Avon Placement Type: Fax Status: Active	<input checked="" type="checkbox"/> Phone Directory List
Primary Contact: Ms. Betty Vernee Title: Agent	<input checked="" type="checkbox"/> Active
Extension: 860 493-1447	<input checked="" type="checkbox"/> Send Placement Letter
Web site: test.com	
Address: 27 East Main Street City: Balmville State: NY Zip: 12550 County: Orange	
Phone: 860 493-1447 Fax: 860 677-6356 Email: Bvernee@comp.com	

420

Contacts					
Name	Title	Phone	Fax	Email	Header
Ms. Becky Ashworth	Office Manager	203 524-3856	203 524-3886		
Ms. June Holland	Admin Manager				
Mr. Anthony Tomlinson	Agent				
Ms. Marsha Boschen	Agent				

Figure 4

500

Service Available	Services Assigned
Alarm needs	Alarms
Cable	Cable TV
Card activation	Electric
Gas	Home Listing
Home findings	Insurance needs
Home inspection	Legal needs
Home mortgage	Oil
Home warranty	Painting services
Inspection	Phone services
Insurance	Phone service
Internet	Propane
Newspaper	Rental needs
	Security
	Self move
	Storage
	Storage needs
	Truck rental
	Van lines
	Vans
	Web service
	Wireless

540

530

Figure 5

610

Service: Home Findings		
Survey ID: 9843752	Agent: Ms. Barabara Pund	Vendor: William Raveis
Move Consultant: Mary		Vendor ID: CMSAT-ug
Extension: 104		Contact: Bart Claiborn

620

MOVE CONSULTANT	
Promptness in returning calls:	Knowledge:
Explanation of Program:	Courtesy:
Overall Performance:	

630

VENDOR	
Promptness in returning calls:	Knowledge:
Explanation of Program:	Courtesy:
Overall Performance:	

640

Is there more we could have done for you?

650

Figure 6

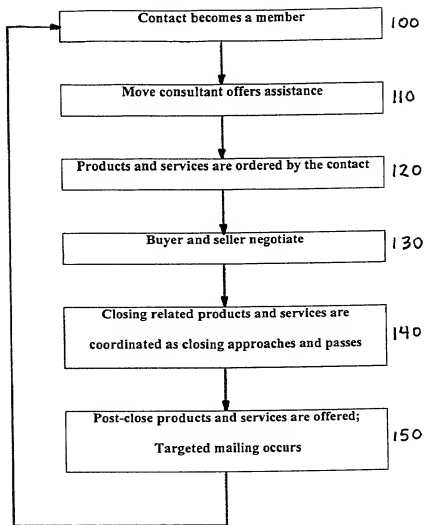


Figure 7